

SAGE ONLINE PRODUCT ENQUIRY - USER MANUAL

Step 1: Go to FPL Website (www.filters.com.sg) and click on the link **RELATIONS** to open the **SAGE ONLINE PRODUCT ENQUIRY** Page.



The screenshot shows the FILTEC website homepage. The header features the FILTEC logo with the tagline "COMMITMENT IN FILTERS" and "a member of SA Soon Aik Group". To the right, there are several certification logos, including ISO 9001:2008, ISO 14001:2004, and UKAS, with a "Certificate No. SNG 160324". A navigation menu includes links for Home, Company, Products, Promotions, Relations, and Contact Us. A red arrow points to the "Relations" link. Below the navigation bar, the contact information "Our Hotline: +65 6483 7522 | sales@filters.com.sg" is displayed. The main content area features a large photograph of a modern industrial building with a blue and white facade, labeled "SPARE-PARTS ZONE" and "One Stop, We Have It All". Below the main content, there are two sections: "Latest News" and "Promotion".

Home **Company** **Products** **Promotions** **Relations** **Contact Us**

Our Hotline: +65 6483 7522 | sales@filters.com.sg

SPARE-PARTS ZONE
One Stop, We Have It All

Latest News

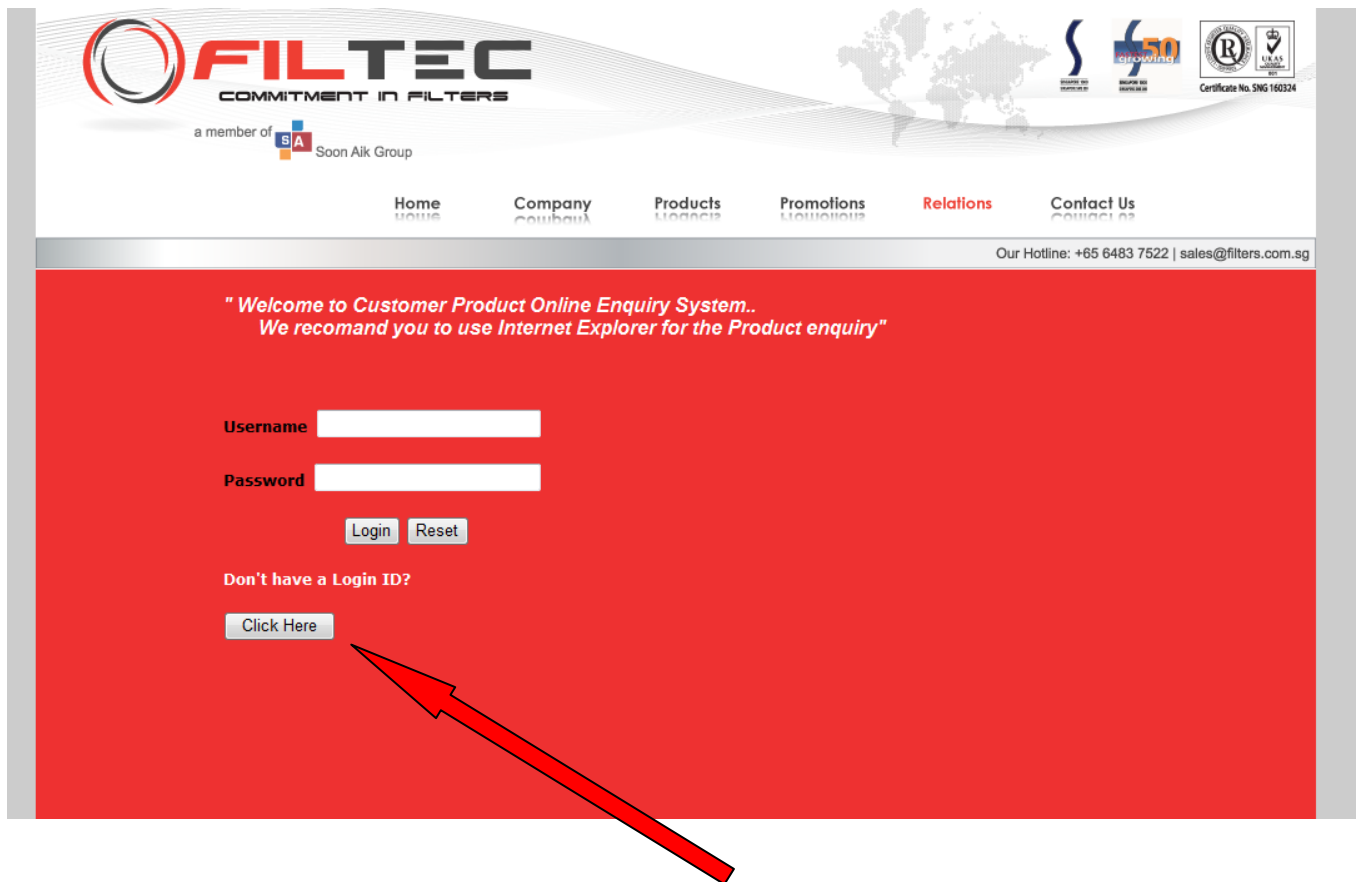
Thu-24/06/2010

Filtec Pte Ltd was involved in business discussion hosted by Fleetguard at Trader's Hotel in Singapore...

Promotion

Valvoline

Step 2: You will get a login screen where you will be prompted to enter your username and password provided to you by Business Support Team.



In case you don't have a login ID, please select the **Click Here** button to go to the Application Page where you can fill out a short form.

Step3: Completely fill in the Application Form and click **Submit**. The form will return error if any wrong content is entered.

Welcome to Online Product Enquiry

Full Name

Designation

Email

Website

Company Name

Company Address

City

Country

Tel
(Country code/Area Code/Number)

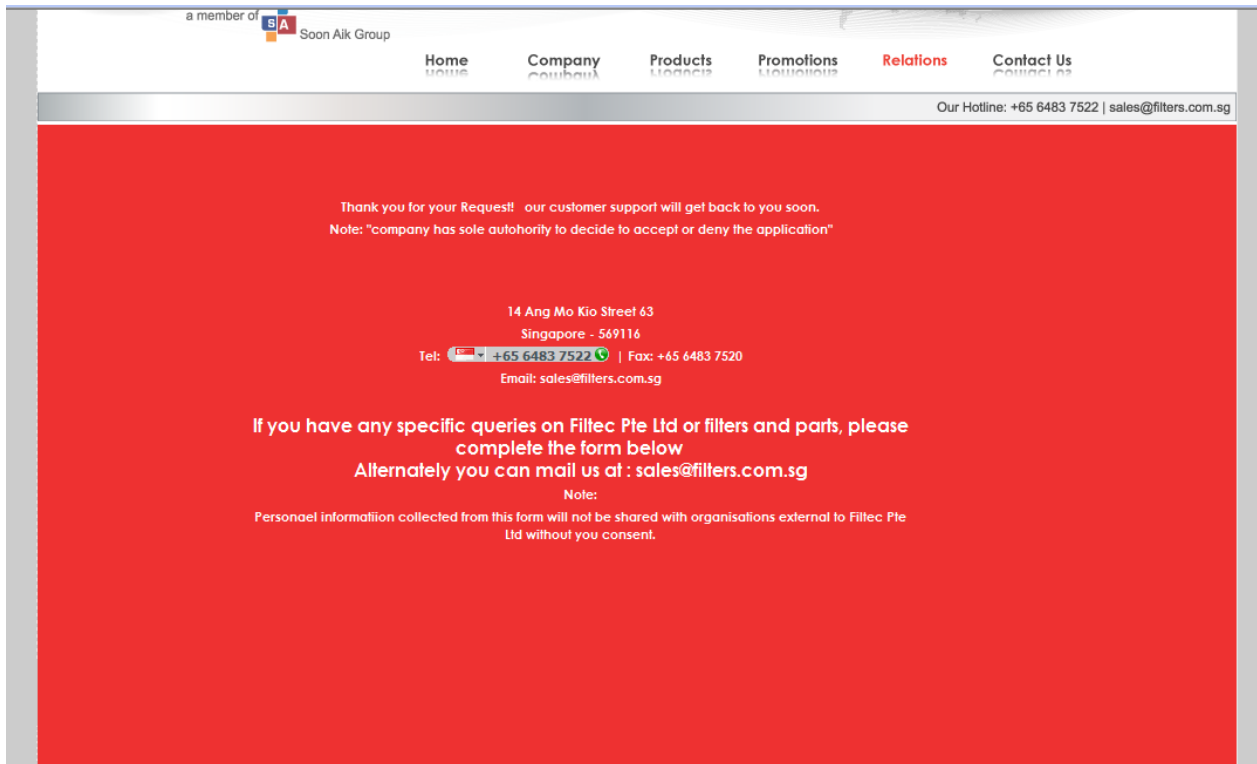
Fax
(Country code/Area Code/Number)

Attachement

Product Interest

Message

Once the form is completed and submitted, you will get the following screen acknowledging your request.



After the form is received by the Business Support Team, a Customer ID and Password will be sent to the respective end user via email.

CUSTOMER LOGIN:

Step 1: The username and password will be assigned to your account by the Business Support Team. Login ID is case-sensitive and password cannot be changed by the end user. In case you forget your password, please send a request via email to us.

FILTEC
COMMITMENT IN FILTERS
a member of **SA** Soon Aik Group

Home Company Products Promotions **Relations** Contact Us

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WELCOME TO PRODUCT ONLINE ENQUIRY

Username

Password

Don't have a Login ID?

Step 2: After you have successfully logged in, you will be redirected to the Customer Search Page where you can enter the Part Numbers and required quantity.



Welcome A0001

FILTEC ONLINE PRODUCT ENQUIRY

Log out

"Paste Product here one after another and Press Ok"
Internet Explorer is the Recommended Browser to use.

For best results, we recommend you use Internet Explorer 6 to 9.

Downloads:
" will be available soon"

OK

	* Part No.	* Qty
1	Enter part no.	
2	Enter part no.	
3	Enter part no.	
4	Enter part no.	
5	Enter part no.	
6	Enter part no.	
7	Enter part no.	
8	Enter part no.	
9	Enter part no.	
10	Enter part no.	
11	Enter part no.	
12	Enter part no.	
13	Enter part no.	
14	Enter part no.	
15	Enter part no.	
16	Enter part no.	
17	Enter part no.	
18	Enter part no.	
19	Enter part no.	
20	Enter part no.	

Copy and paste the Part Numbers with the required quantity on this box (limited to 20 fields).

Once the details are pasted, click OK.

Reset Submit

You will see that your data is transferred to the respective search fields boxes then click on Submit.

EXAMPLE 1: Copy the product details from an Excel sheet and paste it on the Search Box.

FILTEC
 COMMITMENT IN FILTERS
 a member of **SAG** Soon Aik Group

Welcome A0001 Log out
FILTEC ONLINE PRODUCT ENQUIRY

CU328121400	40
CU308121200	39
CU021216100	38
CU018121300	37
CG8F12117	36
CG1W1219	35
CFWF0212100	34
CFMK1218900	33
CFMK1218700	32
CFLF1612100	31
CFHF3012100	30
CFFS0121900	29
CFFS0121600	28
CFFS0121400	27
CFFS0121200	26
CFFS0121000	25
CFFF0512100	24
CFAF2612100	23
CABN1214	22

OK

Downloads:
 " will be available soon"

* Part No.	* Qty
1 Enter part no.	
2 Enter part no.	
3 Enter part no.	
4 Enter part no.	
5 Enter part no.	
6 Enter part no.	
7 Enter part no.	
8 Enter part no.	
9 Enter part no.	
10 Enter part no.	
11 Enter part no.	
12 Enter part no.	
13 Enter part no.	
14 Enter part no.	
15 Enter part no.	
16 Enter part no.	
17 Enter part no.	
18 Enter part no.	
19 Enter part no.	
20 Enter part no.	

Reset Submit

After filling in the required details on the Search Box, click on **“OK”** and it will automatically fill in the Search Fields on the right which is demonstrated on example 2.

Example:

- LF777 → must be entered as LF0077700
- FF105D → must be entered as FF0010500D
- AF1869 → must be entered as AF0186900
- FS19519 → must be entered as FS1951900

Example 2: This figure shows how the Search Criteria Data are being transferred to the Search Field Boxes.

The screenshot displays the 'FILTEC ONLINE PRODUCT ENQUIRY' interface. At the top, it says 'a member of SA Soon Aik Group' and 'Welcome A0001'. The main title is 'FILTEC ONLINE PRODUCT ENQUIRY' and there is a 'Log out' link. An arrow points from the text above to the search field boxes. The interface shows a list of search criteria on the left and a table of results on the right. Below the list is an 'OK' button and a message: 'Downloads: " will be available soon"'. The table on the right has columns for '* Part No.' and '* Qty'.

	* Part No.	* Qty
CU328121400	1 CU391214500	41
CU308121200	2 CU328121400	40
CU021216100	3 CU308121200	39
CU018121300	4 CU021216100	38
CG8P1217	5 CU018121300	37
CG1W1219	6 CG8P1217	36
CFWF0212100	7 CG1W1219	35
CFMK1218900	8 CFWF0212100	34
CFMK1218700	9 CFMK1218900	33
CFLF1612100	10 CFMK1218700	32
CFHF3012100	11 CFLF1612100	31
CFFS0121900	12 CFHF3012100	30
CFFS0121600	13 CFFS0121900	29
CFFS0121400	14 CFFS0121600	28
CFFS0121200	15 CFFS0121400	27
CFFS0121000	16 CFFS0121200	26
CFFF0512100	17 CFFS0121000	25
CFAF2612100	18 CFFF0512100	24
CA8N1214	19 CFAF2612100	23
	20 CA8N1214	22

After data are successfully transferred, click on **“Submit”** and you will be redirected to the Search Results Page (as shown in Example 3).

Example 3: Here you will see the results of your Search Criteria.

Product Brand

Item code (Part Numbers)

Item Description

Stock Availability

Default Currency

List Price

BRAND	ITEM	ITEM DESCRIPTION	STOCK STATUS	CURRENCY	LIST PRICE
CF	LF0366400	FILTER OIL P550086 B7223 BT402 SFO5121	107	SGD	19.44
RA	2040SM-OR	ELEMENT 2M	545	SGD	15.93
DO	P016984	THUMBSCRW	10	SGD	9.81
UN	2040SM-OR	FILTER FWSEP FS20401 2M	38	SGD	7.5
BW	BT287-10	HEAVY DUTY HYDRAULIC SPIN-ON	366	SGD	19.25
RM	2040SMA-30	ELEMENT TURBINE	2	SGD	7.63
DO	P151097	AIRKONEPC	2	SGD	82.76
RA	S3227	FILTER FWSEP 320R-RAC-01	165	SGD	40.95
RM	RS3227	FEAWS REPL ELEMENT	Indent	SGD	14.65
BW	B7378	LUBE SPIN-ON	36	SGD	0
CF	AF2620400	AIR PRMY	3	SGD	165.53
RM	2040SMA-10	ELEMENT TURBINE	4	SGD	7.63
BW	B99-SS	SEVERE SERVICE LUBE SPIN-ON	12	SGD	38.61
CA	326-1644	FILTER FWSEP	258	SGD	58.6

On the Previous Page

Internet | Protected Mode: On

Stock Status:

Available – means Ex-stock, subject to our prior sales

Partial – means Partial quantity Ex-stock

Indent – means No Stock is available. Please check with our Business Support Team.

You can copy the values by highlighting the contents and paste it on the Excel sheet and forward to your Business Support Team to place the order.

Franchise ID	Description
BW	Baldwin
DO	Donaldson
CF	Fleetguard, Nelson, Universal Silencer
SF	Sure Filter
WX	Wix
HG	Hengst
KC	Knecht, Mahle
MH	Mann & Hummel
VI	VIC
TG	Titan Gold
FQ	FilteQ
OS	Osaka
SK	Sakura
GF	Griffin
RA	Racor
RM	Rama
SP	Separ
PK	Parker, Arlon, UCC, Finn, Balston, Fulflo
HC	Hydac
PA	Pall
CU	Cummins
CA	Caterpillar
DD	Detroit Diesel
PE	Perkin
FW	FG Wilson
YM	Yanmar
KO	Komatsu